



PRESS RELEASE

FOR IMMEDIATE RELEASE:

Contact: Joel Gillie, Public Information Officer

919-731-1367

COVID-19 #9 March 18, 2020

Updated Procedures for Wayne County Department of Social Services

Wayne County, NC – As our community continues to feel the increased impact of the Coronavirus (COVID-19), Wayne County Department of Social Services' highest priority continues to be the health and well-being of our employees and the citizens we serve in Wayne County.

Wayne County Department of Social Services is encouraging customers to apply for benefits online at ePass.nc.gov. Staff will also be present upon entry to Wayne County DSS to provide paper applications for Adult Medicaid, Family and Children's Medicaid, Food and Nutrition, and Work First programs. Individuals may complete the paper applications and drop the application off in the secured Social Services Mail Box, located in the parking lot.

If individuals need to report changes for Food & Nutrition Services and Program Integrity, please call the change line at 919-731-1126. For Medicaid, Work First, and Child Care Services change line, please call 919-731-1022. DSS staff can accept drop off information or you can also mail your information to:

Wayne County DSS
301 N Herman Street
Box HH
Goldsboro, NC 27530

The face to face interviews for Crisis Intervention Program (CIP) or Low-Income Energy Assistance Program (LIEAP) applications are waived and we are allowing a telephone interview for applications. To apply, you may call 919-731-1577.

